



YOU DRIVE, WE CARE.



List of service fees* for customers based in Montenegro, Albania, Kosovo & Northern Macedonia



Fuel services

Region	Diesel	Petrol
AT	1.69 %	1.79 %
DE, LU, ES, BE, FR, SI	1.99 %	1.99 %
Other countries	2.99 %	2.99 %

Service fees of 2.50 % apply for AdBlue, CNG, LPG, LNG and H2 (Bottom-Up Network: 4.50 %).



Toll services

Region	Tollbox	Card
DE	0.99 %	1.49 %
BG	2.49 %	2.49 %
AT, FR, ES, PT	2.99 %	5.49 %
BE, CZ, HR, HU, NL, SK, SI, PL	3.99 %	5.49 %
Other countries	5.49 %	5.99 %

A service fee of 3.99 % applies to Liber-t ≤ 3.5 t.



Toll Boxes

	DKV Box Europe/Flex	DKV Box Select/Tis-Pl/Iberica	DKV Box Italia/Fleet	DKV Box Scandic	Liber-t
Toll system fee	1.50 %	1.50 %	1.50 %	1.50 %	–
Central administration fee per month	5.95 €	4.95 €	0.99 €	–	1.00 €
Increased central administration fee due to inactivity per month (from month 4)	10.95 €	8.95 €	1.95 €	1.95 €	–
Personalisation fee	4.95 €	4.95 €	4.95 €	4.95 €	–
Shipping fee per order	9.95 €	9.95 €	9.95 €	9.95 €	From 6.72 € ¹
Fee for early return	39.95 € for return < 3 yrs	19.95 € for return < 1 yr	19.95 € for return < 1 yr	19.95 € for return < 1 yr	20.00 € for return < 1 yr, 10.00 € for return between 1–2 yrs
Equipment fee on no return	189.00 €	30.00 €	30.00 €	30.00 €	30.00 €
Additional Toll Services					
Eurovignette for vehicles (LU, SE)					2.50 %
Central administration fee Video Tolling					0.99 €
Bridges					4.50 %
Tunnels					6.00 %
Ferries					4.99 %
Ferries (booking portal)					2.99 %

*DKV charges service surcharges, service or card fees for the purchase of goods and services and/or from the use of DKV for the purchase of goods and services in accordance with General Terms and Conditions. They are valid until further notice. The basis of the calculation of the service fees is the value of the goods and services purchased including VAT and/or the value of the use of DKV for the purchase of goods and services including VAT. The value is calculated in the respective local currency. All service fees are excluding of VAT.

¹ According to the Colissimo rates in effect.



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Card services

Vehicle services	Service fees
DKV Assist emergency call services ² , repair, tyres, replacement part requirements, electronic driving licence check, further training	2.50 %
Standard services & accessories, cleaning service, transport escort, border clearance, combined transport	4.50 %
Parking services	
Standard parking service	4.50 %
Card services	
Fee DKV Card + Charge per month	5.49 €
Fee DKV Card Standard per month	1.00 €
Card fee charge – inactive from the 7th month	2.00 €
Flat fee courier shipping DKV Cards	12.95 €



Additional services

Billing Services	Service fees
Printed invoice, copy of invoice, Reprinted invoice – as of the second requested invoice per invoice	4.95 €
Invoice with PDF link, fleet report or invoice on demand	2.50 €
Digital Services	
DKV Analytics Premium per month	19.95 €
DKV Analytics Premium + API per month	69.95 €
DKV Fleet Management Software Premium per month	0.00 €
DKV Fleet Management Software Premium per month per vehicle	0.00 €
DKV Transport Management Software per month	199.95 €

² DKV Assist emergency call services plus an intervention fee of € 109 for organization of an emergency call service.