

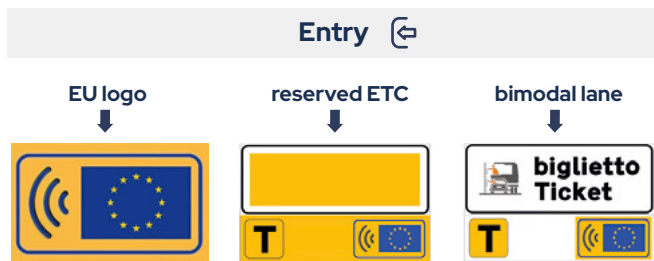
User guidelines for Italian motorways

DKV BOX EUROPE, DKV BOX ITALIA/ ITALIA FLEET

YOU DRIVE, WE CARE.



- > The DKV BOX EUROPE, Service Italy, or BOX ITALIA/FLEET must be installed in the middle position of the front shield of the assigned vehicle, according to the installation instructions of DKV BOX EUROPE or DKV BOX ITALIA/FLEET. It may not be held in one's hand during transit!
- > Only **ONE** valid On Board Unit/OBU, working with Italian toll standard, must be used when driving on Italian motorways. Other OBU (from Telepass, Axxès, TollTickets, etc.) and Brobizz OBU must be shielded (e.g. with Aluminum foil), as they could cause interferences at toll stations and lead to "Biglietto Smarrito" – maximum tariff!
- > It is essential to use lanes marked with the EU logo in all entry and exit toll stations; reserved Electronic Toll Collection lanes (ETC) – all yellow labeled – must be preferred. Observe the speed limit and the safety distance from the vehicle in front, to facilitate the OBU authentication.



NB: No reserved ETC lanes are available e. g. at Brennero Motorway toll stations (only bimodal lane).

> In case of problems at the entry (no beep, red light or barrier does not lift):

a) if possible, in every bimodal lane, a ticket will be provided to lift barrier, please keep it during the journey and use it in a bimodal lane at exit station.



Examples of entry tickets of Autostrade per l'Italia and Brennero

b) only when you don't have the possibility to get a ticket, in reserved ETC lanes, press button and talk to the operator, the barrier will lift, and a photo of the front / rear number plate will be taken.



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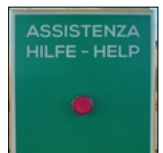
> In case of problems at the exit (no beep, red light or barrier does not lift):

a) if a ticket was taken at entry station, at the exit station the bimodal lane has to be taken so that it is possible to insert the ticket in the machine to declare the entrance. If the OBU is detected, the journey is completed, and the barrier will lift.



Ticket machine at Brennero

b) in all other cases press the button "HELP" and talk to the operator, mentioning "DKV BOX" and declaring the entry station:



- > if the OBU is detected, the communication of your entry station will be enough to lift the barrier.
- > If the OBU isn't detected, a photo will be taken of the front / rear number plate; an RMPP – Mancato Pagamento ticket could be issued.

NB: in the event of non-payment of the toll, the Toll Charger will initiate credit recovery procedures



Mancato pagamento di Autostrade per l'Italia and of Brennero