



## **DKV Analytics Premium: Service description**

**DKV EURO SERVICE GmbH + Co. KG**

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### **1. Functional scope**

DKV Analytics Premium is integrated into the DKV Cockpit and provides the following extended functionalities for authorized users in addition to the functionalities of DKV Analytics that are available free of charge.

#### **1.1. Authorizations**

The authorizations report provides an overview of authorized transactions. It contains information about the respective transaction, such as the vehicle license plate (if entered), the time and place of the authorization and the authorized gross amount.

Notes:

- The information is automatically generated without review by DKV, based on transaction data from third-party systems, which may differ from the final transaction and invoice data (e.g. due to the subsequent consideration of discounts or additional fees).
- The availability and scope of the recorded data may vary depending on the technical realization or individual system settings of the third-party systems.
- DKV only owes the automated processing of the data as available and in its existing quality, but not a certain availability, completeness or accuracy of this data.

#### **1.2. CO<sub>2</sub>e-Emissions Tracker**

The CO<sub>2</sub>e Emissions Tracker provides an overview of the CO<sub>2</sub>e emissions generated in connection with DKV refueling or charging transactions. Users can view and export detailed information on the emissions.

Notes:

- The data provided is based on the data and calculation bases described in the applicable DKV methodology report and may vary depending on the data basis.
- DKV only owes the automated processing of the data as available and in its existing quality in accordance with the methodology report, but not the completeness or accuracy of this data.

#### **1.3. Annual CO<sub>2</sub>e Report**

The Annual CO<sub>2</sub>e Report provides a structured overview of the customer's energy-related CO<sub>2</sub>e portfolio, including a comprehensive fleet emissions overview and a methodology report.

Notes:

- The report is based on the data and calculations available in the respective reporting period. Possible updates to the emission factors implemented on an annual basis as part of the methodology may influence the results.
- The report is for information purposes only and does not constitute a binding basis for legal or regulatory claims or obligations.
- DKV only owes the automated processing of the data as available and in its existing quality in accordance with the described methodology, but not the suitability of the data and the report for specific purposes of the customer or a specific interpretation of the data. It is the sole responsibility of the customer to check how the data can be interpreted, and for which purposes the report can be used.



#### 1.4. Advanced dashboards

The function offers extensions for the dashboard that help to quickly see the most important information, e.g:

- Authorizations dashboard: Shows authorized transactions with details such as authorization time and amount.
- CO2e emissions dashboard: Visualizes the overall emissions.

Note: The advanced dashboards are predefined and ready for immediate use.

#### 1.5. Unlimited custom views and advanced filters

This function allows for unlimited custom views and advanced filters based on predefined criteria.

- Advanced filters: All available predefined criteria, such as license plate, invoice status, product group or transaction time, are fully available.
- Unlimited custom views: Customized views can be created and saved without restrictions to get a complete data overview.

Note: The availability of criteria and stored views is based on the data stored in the system and can be influenced by updates or extensions.

#### 1.6. Save custom reports

This function enables the creation and saving of custom reports based on user-defined filters and views.

- Reports created from filters and views: Reports can be created based on predefined criteria such as license plate, invoice status or product group.
- Function for saving: Custom reports can be stored and accessed flexibly.

Notes:

- Reports are based on the data available at the time of creation and may be affected by system updates or data changes.
- Changes or additions to the data may affect the availability and content of the reports saved.

#### 1.7. Unlimited data export in different formats

This function enables the export of displayed reports without restriction in several file formats. The export dialog provides the option to download the displayed report in XLSX format (Microsoft Excel) or in CSV format (Comma-Separated Values).

Notes:

- Exported reports only contain the data displayed and available at the time of export.
- The function supports the XLSX format (Microsoft Excel) and the CSV format (Comma-Separated Values) for further processing of the data in spreadsheet programs or for data integration into other systems.
- Beyond the above point, DKV does not guarantee the compatibility or further usability of the exported data in third-party applications.

#### 1.8. Notifications

The function enables the setup of individually defined rules that trigger automatic e-mail notifications for certain events and transactions. The rules and notifications include:

- Unauthorized use of certain DKV products: Notifications for transactions that match predefined criteria (e.g. certain fuel type).
- Limit for fuel consumption or price: Notifications when a specified threshold is exceeded.

Notes:

- The information is automatically generated without review by DKV, based on transaction data from third-party systems, which may differ from the final transaction and invoice data (e.g. due to the subsequent consideration of discounts or additional fees).



- The availability and scope of the recorded data may vary depending on the technical realization or individual system settings of the third-party systems.
- DKV only owes the automated processing of the data as available and in its existing quality, but not a certain availability, completeness or accuracy of this data.

## **2. Customer service**

The customer can address usage questions or reports of unplanned downtimes and other usage issues to DKV at any time by e-mail or by calling the DKV service hotline during DKV customer service hours. The DKV customer service hours are Monday to Friday, between 9:00 am and 3:00 pm (local time, except local holidays). Further information is available [here](#).